

WS-02987A-08-0180



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2009 - 78645**Date:** 5/4/2009**Complaint Description:** 08A Rate Case Items - Opposed
N/A Not Applicable**Complaint By:** **First:** Judy **Last:** Rivers**Account Name:** Judy Rivers**Street:** [REDACTED]**City:** n/a**State:** AZ **Zip:** 00000**Home:** (000) 000-0000**Work:** (000) 000-0000**CBR:** n/a**is:**RECEIVED
2009 MAY 7 A 9:53
AZ CORP COMMISSION
DOCKET CONTROL**Utility Company:** Johnson Utilities L.L.C. d/b/a Johnson Utilities Company**Division:** Sewer**Contact Name:** Brian Tompsett**Contact Phone:** [REDACTED]**Nature of Complaint:**

5/4/09 DOCKET WS-02987A-08-0180

A Complaint was also filed please reference No. 78646.

I reside in the Pecan Creek South subdivision and use Johnson Utilities for my wastewater service.

I am writing in regards to the 20.86% rate increase request from Johnson Utilities. At the present time, I am paying a total of \$38.50 plus tax of \$2.58 for a total of \$41.08 per month. A 20.86% increase would raise my monthly bill by \$803 plus tax and would raise my monthly bill to over \$50 a month. Being the only person in the household, this increase seems excessive.

I also have concerns regarding the terrible odor all the time at the Gantzèl road plant and possible spillage in the Queen Creek Wash.

Thank you for your time and consideration-.

Judy Rivers

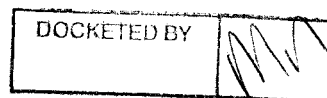
End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

5/4/09 I advised Ms. Judy Rivers that her letter regarding the Johnson Utilities L.L.C. ("Johnson Utilities") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Johnson Utilities application.

Arizona Corporation Commission
DOCKETED

MAY - 7 2009



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The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

CLOSED.

End of Comments

Date Completed: 5/4/2009

Opinion No. 2009 - 78645
